

**Message: RE: Duplicate Client**

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**✉ RE: Duplicate Client****From** Schott, Kyle**Date** Tuesday, March 7,  
2017 11:50 AM**To** Kraft, Emily; Kristen M. Setterlund,  
MSW, LCSW**Cc****Journal Recipients** emily.kraft@oa.mo.gov

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This person is currently in our residential program in Springfield. I will check with Michele to see if she received other services.

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**From:** Kraft, Emily [mailto:[Emily.Kraft@oa.mo.gov](mailto:Emily.Kraft@oa.mo.gov)]

**Sent:** Tuesday, March 07, 2017 11:43 AM

**To:** 'Kristen M. Setterlund, MSW, LCSW'; Schott, Kyle

**Subject:** Duplicate Client

Hi Kyle and Kristen –

Despite our best efforts, we may have a duplicate client that the system didn't catch. It looks like [REDACTED] is entered with CCSOMO with a SSN that ends in [REDACTED] and with LFCS with a SSN that ends in [REDACTED]. All other digits are the same, as is the DOB and middle name provided. Please discuss the issue with her and let her know she can only receive A2A services from one provider. Also, please check your records and let me know if this was a typo or if the client provided false information, because I may have to send this over to the welfare fraud investigation unit over at DSS if it was she falsely provided it to you.

Thanks,

**Emily Kraft**

*Alternatives to Abortion Program Manager*

*Truman Building, Room 430*

*Jefferson City, MO 65102*

*Phone: (573) 522-0003*